HOW TO DO BUSINESS WITH ASSURITY LIFE

Contracting Submission:

Email: <u>contracting@assurity.com</u> Phone: 800-276-7619 ext. 4689

New Business Submission:

• All new business applications should be submitted via fax directly to Assurity at:

(877) 864-6630

Applications can also be mailed to:

2000 Q Street

Lincoln, NE 68501-2553 Attention: New Business

Checking Case Status:

• Agents should register on the ASL website once they are appointed for forms, status updates, product guides, illustrations at:

http://info.assurity.com.

New business: 866-276-7619 ext. 4264 UW: underwriting@assurity.com

• Requirements can be faxed to:

402-437-4606

Where to submit Monies to ASL:

• If the premium is collected at issue the policy number should be noted in the MEMO section of the check and mailed to:

Assurity Life Insurance 1526 K Street Lincoln, NE 68501-2533 Attention: Policy Issue/Underwriting

Commissions:

• All questions regarding commissions, please contact Assuirty at:

866-276-7619 ext. 4427

Illustrations and Marketing Support:

• Please contact sales support at 800-276-7619 ext. 4264

Assurity

Individual Sales ContactsRegional Sales Staff

David Gokie Ext. 4446 Kevin Dunne Ext. 3585

Unne Travis Bryan
Ext. 3577

Wark Orfales

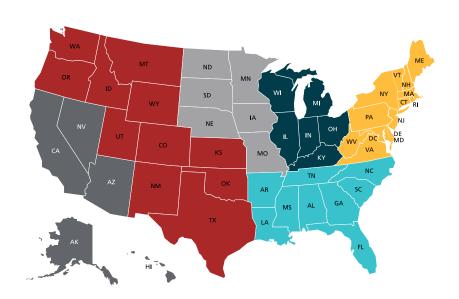
David Everly Ext. 3624 Lorraine Jessich Ext. 3435 Mark Orfalea Ext. 3451 Christy Magorian Ext. 4467

Jeff McClendon

Ext. 4622

Brandon Johnson Ext. 4676 Kevin Dunne Ext. 3585

Doug Bedore Ext. 4628 Mike Feltman Ext. 4450



800-276-7619

UnYoung Botelho

Vice President of National Accounts
Ext. 3428

Nathan Driskill

Vice President of Individual Sales Ext. 3653

For product-specific assistance, contact your regional team. For illustration support, contact your upline manager.

CUSTOMER CONNECTION HOURS - CENTRAL TIME

Mon. through Thurs: 7 a.m. to 6:30 p.m.

Fri: 7 a.m. to 5 p.m.

LICENSING AND CONTRACTING

Status of Agent Contract or Appointment Questions Customer Connections: Ext. 4689

contracting@assurity.com | Fax: 402-437-3865

SUPPLIES

For **fastest** turnaround, please order using AssureLINK (assurelink.assurity.com – go to Quick Links). Direct calls from producers requesting supplies and software Supply Services: **Ext. 4447**

Supply Services. Ext. 4447

supplies@assurity.com | Fax: 402-437-3814

ASSURELINK ASSISTANCE

Calls requesting assistance in logging on to AssureLINK
Help Desk: Ext. 4333 | helpdesk@assurity.com
Navigating AssureLINK: Ext. 4264 | underwriting@assurity.com

INDIVIDUAL UNDERWRITING/NEW BUSINESS

Status, Quotes and Illustration Questions, Pending Requirements

Customer Connections: Ext. 4264

underwriting@assuritv.com | Fax: 402-437-4606

Personal History/Medical Interviews

Customer Connections Interview Unit: 877-611-4701

Mon. through Thurs: 7 a.m. to 8 p.m.

Fri: 7 a.m. to 6pm; Sat: 9 a.m. to 1 p.m. (CST)

New Apps Submission

Mail apps to PO Box 82533, Lincoln, NE 68501-2533 appsubmit@assurity.com | Fax: 877-864-6630

IN-FORCE POLICIES

All in-force policy questions

Customer Connections: 800-869-0355, Ext. 4279 clientservices@assurity.com | Fax: 402-437-4658

CLAIMS REPORTING AND SERVICES

All claim questions

Customer Connections: 800-869-0355, Ext. 4484 claimsinfo@assurity.com | Fax: 800-869-0368

COMMISSION QUESTIONS: Ext. 4427

commissions_unit@assurity.com